

## MAUI LODGING PROPERTIES, LLC TERMS AND CONDITIONS

Guests must comply with the version of these rules currently in effect during their stay at Maui Lodging Properties.

**LOCAL CONTACT INFORMATION:** Maui Lodging Properties, llc, 4242 Lower Honoapiilani Rd Ste C-1, Lahaina, HI 96761. Phone (808) 669-0089 or (800) 487-6002.

Email: [info@mauilodging.com](mailto:info@mauilodging.com).

**COVID-19 CORONAVIRUS INFORMATION:** The State of Hawaii and the County of Maui have issued Proclamations and rules intended to reduce risks associated with COVID-19 coronavirus infection, which can cause serious health problems including death. State rules require 14 days of quarantine by each person arriving from out of state unless they show negative results from a recent coronavirus test. (If you are required to quarantine in Hawaii, DO NOT come to Maui Lodging Properties, llc. We are not licensed or equipped to accept any guest who is under mandatory quarantine.) While you are at Maui Lodging Properties, llc you are required to obey all government proclamations and house rules, which may include social distancing of at least six feet and the use of a mask covering both mouth and nose while not exercising. We have instituted additional cleaning and disinfecting procedures to help protect guests and employees. However, the coronavirus entails inherent health risks which are not well understood and cannot be foreseen. Therefore, all guests agree that they and all members of their party including minors visit Maui Lodging Properties, llc and the island of Maui at their own risk, and will not hold any other party responsible if they should acquire a coronavirus infection.

### TERMS & CONDITIONS

**Please note: Balances are due in full 30 days prior to your arrival.**

**Payment Terms:** Please make a check or money order made out to: Maui Lodging Properties LLC. There is a \$20 charge for all returned checks plus the cost of collection.

**Cancellation:** There is a \$50.00 cancellation fee for any cancellations in writing received more than 30 days prior to occupancy. There are no refunds if the reservation is cancelled less than 30 days prior to the arrival date unless we can rebook your dates.

**Deposit:** A rent deposit must be paid in order to confirm your reservation.

**Rates:** Rates are subject to change and applicable taxes.

**Check-In:** Check-in at the unit is any time after 3 PM. Only one parking stall per unit.

**Check-Out:** Check out time is 11:00 AM.

**Smoking:** All Maui Lodging units, including balconies and lanais, are non-smoking.

**DAMAGE/LOSS/DISTURBANCE POLICY:** The condo unit is individually owned and decorated. Please do not remove any furnishings, equipment or items from the unit. Guest will be solely liable for any additional costs, charges, expenses resulting from any damage, lost or stolen items or excessive check-out cleaning. Neither the Owner or Manager will be responsible for lost, stolen or damaged items. Manager will use its best efforts to ensure that all equipment within the unit is in good working order, although neither Manager nor Owner guarantees that any equipment will not break down during your stay, and therefore such a break down does not constitute a breach of this Agreement or give Guest any right to any refund or rental

adjustments for any such mechanical failure. In the event of a break down, Manager will use its best efforts to remedy the situation as soon as possible after notification of the break down. Guest understands that there is no guarantee that properties adjacent to the unit will be free from disturbances, including but not limited to noise or inconvenience from construction, traffic or other guests or neighbors, and any such disturbance shall not constitute a breach of this Agreement or give Guest any right to any refund or rental adjustment. Guests also understand that Hawaii is located in a tropical climate and that insects, rodents and lizards flourish in this environment. Although the Manager will use its best efforts to hold to a minimum your interaction with these pests during your stay, Guest understands that contact with pests does not constitute a breach of this Agreement or give Guest any right to refund or rental adjustment. Any issue will be reported to the Manager or Owner immediately. Guest understands that Manager and Owner shall have a reasonable amount of time to restore the rental to acceptable conditions.

**Rates:** Rates are subject to change and applicable taxes. Please note the total above assumes two occupants for a one-bedroom unit, four occupants for a two-bedroom unit, or six occupants for a three bedroom unit. When allowed in a particular unit, additional occupants will incur an extra fee per person up to the maximum occupancy permitted.

**Lost/ Not returned Keys: You will be charged \$40 per key not left in the unit upon departure or lost during your stay.**